

Bulwell

Area Committee Report

Unofficial July 2013 Data

Bulwell Ward Priorities

Theme	Priorities	Key Actions	Outcomes
Safer	Domestic Abuse – To produce an area/ward based action plan	Key messages and targeted activities around domestic abuse will be incorporated into the Bulwell week of Action (W/C 18th March) Distribute information regarding support services for victims/survivors of domestic abuse widely throughout the ward Family & Community Teams to deliver sessions promoting healthy relationships	Draft action plan in place and to be further developed via NATs Information on domestic abuse was displayed all week at the Riverside CentrePosters distributed and displayed in all public venues such as GP surgeries, Notice boards, pubs, job centresAll Schools in Bulwell EAZ delivering targeted training (The GREAT project) on healthy, respectful relationships throughout 2013. Additional funding being sought to deliver the same training to paid and volunteer play and youth workers Social Rights Exchange Project being delivered with students from France. A week of sessions were run in June focusing on respectful and healthy relationships
	Current Neighbourhood Policing Priority: Anti-social behaviour focusing on open space congregation around Ravensworth Road, Merchant St and Rock St.	Dedicated patrols within the area between Nottinghamshire Police and City council CPO's. Daily patrols are in place to try and reduce ASB associated calls - majority of calls are after midnight and are noise related.	Eviction notices have been served on one occupant and this is proceeding Identified overgrown gardens have been cleaned up and work continues to improve the area for residents There has been 2 street sweeps done in conjunction with city council to try and tidy up the street which has partially worked. Continuing enforcement action has been taken with bins being left out of the streets by CPO's. 1 FPN issued in July. Priority to continue for the next 3 months

	Bulwell LAG Priority – As above	See above	See above	
Neighbourho ods	Reduce litter and dog fouling on Bulwell Hall estate	Monitor waste left by insulation teams as this may be what is causing the litter issue Continue to keep Lawton and Grindon as priority routes for Poover School education session during week of action Improve promotion of FPNs See it Report scheme promoted and reporting encouraged	what iscontractors and litter reduced immediatelyton andResidents have noticed the additional cleansing Raised awareness of local young people to the impact of irresponsible dog ownersCPO's informing NAT officers when FPNs are issued enabling NDO's to forward this or via community networks 3 dog fouling	
Families	Supporting targeted family intervention	Tracey Terry, Early Support Specialist to be invited to NATs to give overview of her role and Priority Families initiative Bulwell EAZ to secure funding to deliver an Early intervention approach – Raising aspirations to year 6/7 studentsBulwell Partnership board supporting schools to deliver the Family support strategyFamily & Community Teams continue to roll out of the Family support pathway with partners including schools, health and police.	Tracey attended NAT and gave overview of her work improving links and understanding of the role. Tracey has also delivered a range of briefings to partners working across the area	

Health	Childhood Obesity – Map and promote services identifying gaps or issues with services	NAT members to seek out and support all local activity supporting this priority EAZ Student Forum and the Decade Of Better Health to produce a healthy eating drama to be launched on YouTube in the Bulwell Week of Action A 'What's on' style booklet detailing opportunities for exercise/healthy activity to be produced and distributed in Jan by Decade of Better Health The Transport Hub and Decade of Better health will partner up in the New year to produce a map of routes to all healthy activities in the area.Support a range of Sport festivals for all year groups at Bulwell Academy to encourage healthy, active lifestyles Family & Community Teams provision of healthy eating programme for parents and children including cook and eat and cook and move programmes Physical activity will be provided at every play and youth session delivered by the Family and Community team Families to be signposted to the Go 4 It project held at Leisure Centres.Promotion of activities currently available for children, young people and families will take place.Promotion of local physical activities and weight management programmes through the Decade of Better Health Programme	Cllrs have given financial support to Crabtree School parents group enabling them to run cooking on a budget course Cllrs working with Rufford Primary School to deliver healthy eating course for parents using in house kitchen staffFilm produced and launched during week of action. Film to be rolled out wider and presented at Committee3 programmes delivered including cook and eat, cook and move and more sessions planned during summer break
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Mental Health & Wellbeing	To map, monitor and identify gaps in local mental health service provision and escalate accordingly Ensure key workers are aware of the support agencies and groups and how to refer to themMental health awareness training to be delivered via mental health lead as part of the Decade of Better Health programme and promotion of mental health services through DOBH Ensure key workers are aware of the support agencies and groups and how to refer to them.Raise awareness of complex persons panel at NAT and encourage all agencies to refer relevant persons. Support for young people from CAMHS (child and adolescent mental health support) at weekly Riverside health session	Library project, Books on Prescription has been introduced to the Riverside Library. 30 titles available on self help It was identified that mental health services such as 'Lets Talk Wellbeing' are very over subscribed and have lengthy waiting lists of up to 12 weeks. Decade of better health to collate evidence and raise with senior staff and Cllr Klein who will take the issue to Health Scrutiny Board of which she is Chair Invited Louise Magon from Framework to guest speak at the Bulwell NAT to raise awareness amongst officers of the Central access Point Service. NAT members better informed of service and more confident to promote referral route
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Working	Mapping and promoting local education and employment opportunities and services and improving partnership	NATs to widely distribute flyers advertising local work clubs Employment, training and volunteer fair booked for Jan 17 th at the Riverside Centre. Flyer to every household for maximum promotion. Promote volunteering opportunities as a potential route to employment e.g. through Decade of Better Health. Promote existing support services to ensure that	Local work clubs being widely promoted including notice boards, community centres, Trent Sound and during all Week of Action activities 32 organisations had stalls at the event including NCC Future Jobs Fund who registered 30 local people.NM promotes and distributes information regarding employment & training opportunities via community networks on a bi monthly bases Signage ordered and centre
	improving partnership	of Better Health. Promote existing support services to ensure that	community networks on a bi monthly bases Signage ordered and centre
	links	anyone looking for work knows of the opportunities available A week of advice and guidance sessions to	manager agreed to allocate space on the atrium notice board
		be programmed into youth provision for people wanting to	
		access employment and/or training before financial year end. To organise an Bi-annual meeting	
		with all agencies delivering across the area with a proposal to meet	
		annually and map service delivery. Work with library to set up a	
		volunteer opportunity board in the Riverside Centre	

Cross Cutting	Drug and Alcohol misuse – Identify and signpost to local services	Youth and Play to deliver awareness raising sessions Referral of relevant persons to Complex Persons Panel and appropriate agencies such as Last Orders, Compass	Last Orders invited to all events CP encouraging retail outlets to sign up to volunteer code and stop selling super strength alcohol Relevant NAT agencies continue to refer where appropriate Notts Fire service delivered vulnerable persons training at Area networking event for paid officers and faith reps
	Welfare Reform impacts	Welfare Reform advice session run in March inviting all citizens affected by the change Another planned for Tues 30 th to catch those unable to attend the first.Neighbourhood Management to delivered an area wide networking event with a Welfare reform focus on Thursday 29 th NovNeighbourhood Management to organise an information session for community, voluntary and faith group reps. 2 events, 1 daytime and 1 in the evening to be delivered by Welfare Rights in Jan/Feb 2013invite Louise Magon from Framework to guest speak at the Bulwell NAT to raise awareness amongst officers of the Central access Point Service enabling them to promote and signpost to itNATs to distribute flyer for Framework housing related drop in services to all networks Bulwell EAZ to highlight as a priority at EIP Management meeting to raise awareness to Headteacher of likely impactsAll NCH staff to advice tenants on changes to benefits where relevant and signpost tenants with more complex queries to the Financial Inclusion Team	70 citizens attended A further 79 attended the 2nd session Event was well received and officers left better informed and able to effectively signpost service users to support networks regarding welfare reform Delivered in February NAT officers better informed of current service and signposting and promote them to clients School staff attended Networking event for the first time.Home swap session run on Mon 10th June at Riverside. Well attended

Community Engagement

Ward Walks

Area/Estate	Date/Time	Meeting Point	
Murby Crescent and Abercairn	Wednesday, May 15 th 2pm	Rock St (Hoewood end)	
Aspen Rd Area	Thursday, June 13 th 5pm	Outside shop on Aspen Rd	

Community Meetings

Group	Date	Venue
Cresta TRA	Wednesday May 1 st 6pm	Lathkill Complex
WRAG TRA	Monday May 20 th 7pm	Toy Library
Area Committee	Wednesday, May 22 nd 5.30pm	Bulwell Riverside
Rufford TRA	Wednesday, May 29th 7pm	Duchess Gardens
Crabtree Farm Community Association	Tuesday, June 4 th 1.30pm	Crabtree Farm Community Centre
Cresta TRA	Wednesday, June 5 th 6pm	Lathkill Complex
Snapewood Community Association	Tuesday, June 11 th 6pm	Snapewood Community Centre
Bulwell Hall TRA	Wednesday, June 12 th 6pm	Healthy Living Centre

Community Meetings

Group	Date	Venue
WRAG TRA	Monday, June 17 th 7pm	Toy Library
Crabtree Parents Group	Thursday June 20 th 1pm	Bulwell Riverside
Rufford TRA	Wednesday, June 26 th 7pm	Duchess Gardens
Town Centre Event Planning Meeting	Tuesday, July 2 nd 5pm	Bulwell Riverside
Cresta TRA	Wednesday, July 3 rd 6pm	Lathkill Complex
Vision of Health Board	Monday, 8 th July 12noon	Healthy Living Centre
Bulwell Hall TRA	Wednesday, July 10 th 6pm	Healthy Living Centre
Rufford TRA	Wednesday, July 31 st 7pm	Duchess Gardens

Community Engagement

Events Delivered

Event	Lead Partners	Date/Time	Venue
Parking Meeting	Councillors/Neighbourhood Management	Wed. May 15 th 6pm	Utile Gardens
Radio Dawn interview	Neighbourhood Management	Mon. May 20 th 4.30pm	Hyson Green Studio
Bulwell Business Meeting	Independent Business Assoc.	Tues. May 21 st 5.30pm	Bulwell Riverside
Glee Club Showcase	Family Community Team	Tues. May 28 th 5pm	Bulwell Riverside
Bulwell LAG	Neighbourhood Management/NCH/Police	Tues. June 4 th 6pm	Bulwell Riveerside
House Swap	NCH	Mon. June 10 th 10am	Bulwell Riverside
Bulwell Business Meeting	Independent Business Assoc.	Tues, June 25 th 5.30pm	Bulwell Riverside
Dragons Den	Councillors/Neighbourhood Management	Monday, July 1 st 4pm	Bulwell Riverside

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
National Play Day Event	Toy Library/Family Community Team	Wed. August 7 th 11am	Bulwell Hall Park
Bulwell Bogs Summer Event	Councillors/Parks/One Vision	Sat. Aug. 10 th 11am	Bulwell Bogs
Crabtree engagement session	NCH/Police/CP	Thursday, August 22 nd 1pm	Quarry Ave
Bulwells Got Talent	Bulwell EAZ	Thursday, August 15 th	Bulwell Market Place
Budget Consultation, NCC	Councillors, NM	Friday, October 18 th 9 – 11am	Bulwell Market Place

Finance

Ward Councillor Budgets

Total Amount allocated this period £8009 Budget Remaining Unallocated £ (inc of 2012-13 allocation)£62,220

Area Capital Fund

Total Amount allocated this period £21,747 Budget Remaining Unallocated £ (inc of 2012-13 allocation)£134,054

Others – Section 106, NCH Environmentals, Other Funding None this period

Ward Summary

Ward Performance Snapshot

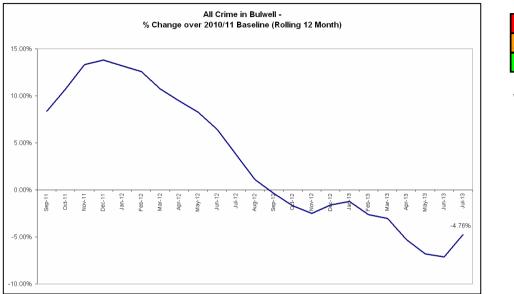
Bulwell						
Area	Jul-13 Volume	Jul-12 Volume	Direction of Travel	YTD 13/14 Volume	YTD 12/13 Volume	Direction of Travel
Crime	184	138	↑	610	644	\downarrow
ASB	136	114	Ť	389	525	\downarrow
DV	10	11	\downarrow	31	30	↑
Area	Jun-13 Volume/ Score	Jun-12 Volume/ Score	Direction of Travel	YTD 13/14 Volume/ Average Score	YTD 12/13 Volume/ Average Score	Direction of Travel
Cleanliness	87	83	↑	253	239	↑
Graffiti	8	6	Ť	31	14	1
Fly tipping	51	31	↑	151	88	1
Deliberate Fires	4	8	↓	18	23	Ļ
Most recent data shows an increase compared to the corresponding period last year.						

↑	Most recent data shows an increase compared to the corresponding period last year.
\downarrow	Most recent data shows a reduction compared to the corresponding period last year.
\leftrightarrow	Most recent data shows no change compared to the corresponding period last year.
Ward NAT me	eting Dates Ward NAT Attendees

Date	Time	Venue
13th June	2pm	Riverside
1st Aug	2pm	Riverside
26th Sept	2pm	Riverside
29th Oct	2pm	Riverside
26th Nov	2pm	Riverside
21st Jan	2pm	Riverside
25th Feb	2pm	Riverside
25th March	2pm	Riverside

NAT members (TORsi.	e Nom, Ndo, CP Team Leader etc,)
Name of Officer	Email Address
Insp Andy Goodhall	andrew.goodhall@nottinghamshire.pnn.p olice.uk
Sgt Jon Straszewskyj	jon.straszewskyj@nottinghamshire.pnn.p olice.uk
CPTL Phil Hurworth	phil.hurworth@nottinghamshire.pnn.polic e.uk
Darren Tattersall	darren.tattersall@nottinghamcity.gov.uk
Nicky Jarvis	nicky.jarvis@nottinghamcityhomes.org.uk
Rachael Banks	rachael.banks@notts-fire.gov.uk
Emma Eckhardt	emma.eckhardt@nottinghamcity.gov.uk

Crime



Red*	46 more crimes	33.33%
Amber		
Green		
*Refers to July 2	013 compared to July 2012	

•The above baseline graph compares the *rolling* 12 month total of crime in Bulwell to a *fixed* 12 month 2010/11 baseline. The current 12 month total is showing a reduction of -4.76% against the baseline.

•In July 2013 there were 184 crimes which is an increase of -33% (46 crimes, see above RAG rating) compared to July 2012. The Division as a whole experienced an increase in all crime of *approximately* +4.5%.

•Year to date crime in the ward has reduced by -4.98% (32 crimes, April – July 2013 compared to April – July 2012, see Table 1 of page 5). In the Division as a whole, all crime is up by *approximately* +5.6%.

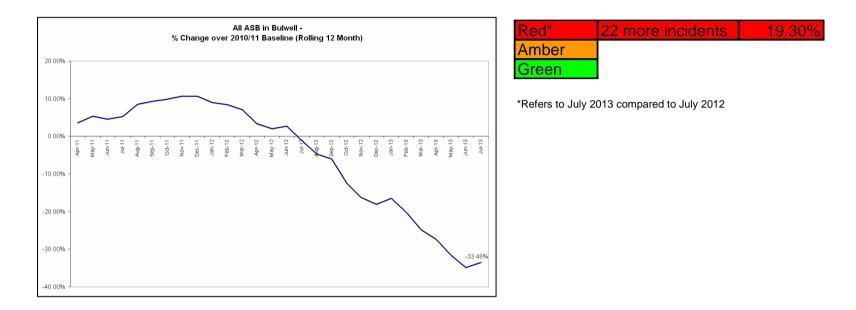
•Violence has seen the greatest volume increase this month (See Table 1 of Page 5).

•Crimes with a domestic flag assigned to them were up by 4 crimes (July 2013 compared to July 2012, see Table 2 of page 5). For July 2013 the ward ranked 2nd for this type of crime out of the 20 wards in the Division.

•The rate (per 1000 of population) of all crime in Bulwell is the 2nd highest rate for the 20 wards (figures are year to date, see Table 3 of page 6).

Unofficial data

AII ASB



•The above baseline graph compares the *rolling* 12 month total of ASB in Bulwell to a *fixed* 12 month 2010/11 baseline. The most recent 12 month total is showing a reduction of 34.48% against the baseline.

•In July 2013 there were 136 ASB calls in the ward. This is an increase of 19.30% (22 calls, see above right RAG rating) compared to July 2012. The Division as a whole experienced an increase of *approximately* 26% on this measure.

•Year to date ASB in the ward has reduced by -25.90% (-136 calls, April – July 2013 compared to April – July 2012, see Table 5 of page 7). In the Division as a whole, ASB is down by *approximately* -14%.

•The rate (per 1000 of population) of ASB in Bulwell is worse than the average rate for the 20 wards (see Table 4 of page 7).

Crime Figures

Table 1: Crime Types by Month and Year to Date

Туре	Jul-12	Jul-13	Change	% Change	Prev YTD	YTD	Change	% Change
Autocrime	8	11	3	37.50%	39	41	2	5.13%
Burglary	9	7	-2	-22.22%	33	28	-5	-15.15%
Burglary Other	2	10	8	400.00%	19	28	9	47.37%
Damage	24	32	8	33.33%	142	114	-28	-19.72%
Drugs	8	12	4	50.00%	38	40	2	5.26%
Fraud	1		-1	-100.00%	11	4	-7	-63.64%
Other	5	5	0		16	12	-4	-25.00%
Personal Robbery	3	2	-1	-33.33%	12	13	1	8.33%
Robbery Business	1	2	1	100.00%	4	3	-1	-25.00%
Sexual		3	3		6	9	3	50.00%
Theft	44	49	5	11.36%	185	159	-26	-14.05%
Theft from Person	4		-4	-100.00%	13	6	-7	-53.85%
Threats	4	6	2	50.00%	17	24	7	41.18%
Violence	25	45	20	80.00%	107	129	22	20.56%
Grand Total	138	184	46	33.33%	642	610	-32	-4.98%

Table 2: Crimes with a Domestic Flag Assigned to them by Month

														Ward
														Rank
Ward	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	(Jul-13)
BULWELL	16	21	13	14	15	22	13	9	23	11	14	20	20	2

Crime Figures

WARD	ALL CRIME	AUTOCRIME	BURGLARY	DAMAGE	PERSONAL ROBBERY	THEFT	THEFT FROM PERSON	VIOLENCE
ARBORETUM	45.22	3.14	5.02	5.29	2.96	8.25	0.81	8.79
ASPLEY	30.81	2.38	2.27	4.82	0.40	4.60	0.23	8.97
BASFORD	22.83	2.59	1.91	3.95	0.37	4.32	0.19	5.43
BERRIDGE	29.54	3.22	2.95	4.24	0.32	7.45	0.75	5.79
BESTWOOD	21.97	1.43	1.85	4.95	0.60	2.92	0.12	5.85
BILBOROUGH	26.68	2.80	2.38	4.70	0.42	4.59	0.06	6.13
BRIDGE	30.45	1.64	1.23	3.18	0.21	12.92	0.72	5.95
BULWELL	37.75	2.54	1.73	7.06	0.80	9.84	0.37	7.98
BULWELL FOREST	24.46	1.62	1.54	4.19	0.88	7.35	0.22	4.41
CLIFTON NORTH	19.71	1.94	1.71	4.03	0.54	3.18	0.08	4.27
CLIFTON SOUTH	18.36	1.00	2.01	3.08	0.22	3.73	0.07	5.52
DALES	26.67	1.94	1.40	5.29	0.24	6.44	0.61	5.29
DUNKIRK & LENTON	32.60	6.14	4.21	3.66	0.46	8.15	0.55	3.75
LEEN VALLEY	26.26	1.12	2.43	5.14	0.75	6.17	0.37	5.14
MAPPERLEY	26.25	2.65	1.96	3.98	0.25	5.24	0.06	4.86
RADFORD & PARK	28.88	3.57	3.37	2.55	0.92	8.52	0.56	4.03
SHERWOOD	30.69	2.53	2.40	2.92	1.04	11.42	0.13	5.64
ST ANNS	31.29	2.65	1.72	6.01	2.15	3.15	0.57	8.30
WOLLATON EAST & LENTON ABBEY	16.38	1.31	1.81	1.71	0.00	5.73	0.20	2.11
WOLLATON WEST	15.13	1.97	1.97	1.83	0.00	4.34	0.34	1.70
WARD AVERAGE	27.10	2.41	2.29	4.13	0.68	6.42	0.35	5.50



Highest Rate Second Highest Rate

Third Highest Rate

All ASB Figures

Table 4: All ASB by Rate (per 1000 of population) of the 20 Wards

WARD	RATE (PER 1000 OF POP.) July 2013
ARBORETUM	7.72
ASPLEY	6.19
BASFORD	5.24
BERRIDGE	6.59
BESTWOOD	5.97
BILBOROUGH	6.01
BRIDGE	7.69
BULWELL	8.42
BULWELL FOREST	4.19
CLIFTON NORTH	4.27
CLIFTON SOUTH	5.74
DALES	5.95
DUNKIRK & LENTON	2.84
LEEN VALLEY	3.46
MAPPERLEY	4.48
RADFORD & PARK	5.05
SHERWOOD	4.41
ST ANNS	8.09
WOLLATON EAST & LENTON ABBEY	1.61
WOLLATON WEST	1.63
WARD AVERAGE	5.47

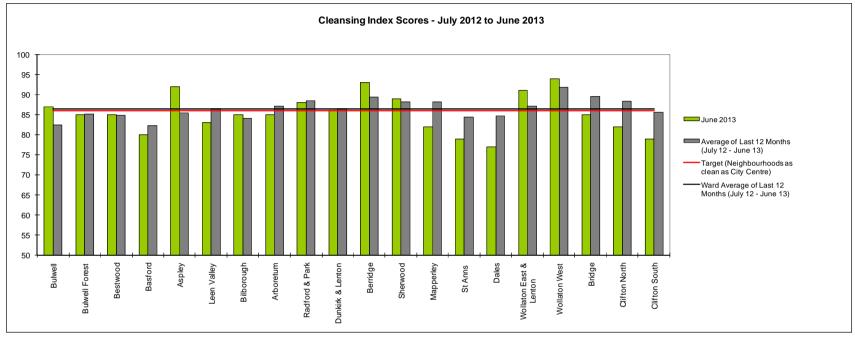
Table 5: All ASB by Month and Year to Date

	Jul-12	Jul-13	Change	% Change	Prev YTD	YTD	Change	% Change
All ASB Total	114	136	22	19.30%	525	389	-136	-25.90%

Highest Rate Second Highest Rate Third Highest Rate

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The "neighbourhood as clean as the city centre" benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an 'acceptable' standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade 'B' standard, this would equate to a cleanliness index of 67.

Cleanliness Figures provided by Neil Flaherty – Neighbourhood Services Directorate

Cleanliness Index

Cleanliness Index Score



Performance compared to previous year

Performance compared to neighbourhoods target of 86

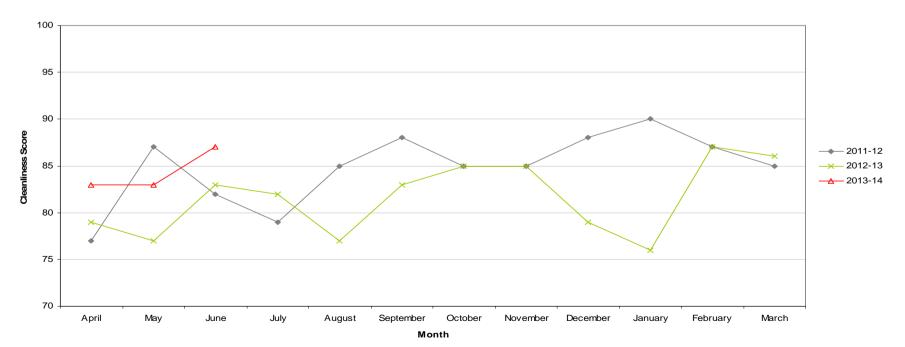


•All data refers to a comparison with the previous year's month

•It is proposed that performance over time graphs be used for each indicator

•Historic data for comparison is not available for dog fouling

Cleanliness Index - Bulwell



Graffiti Reports

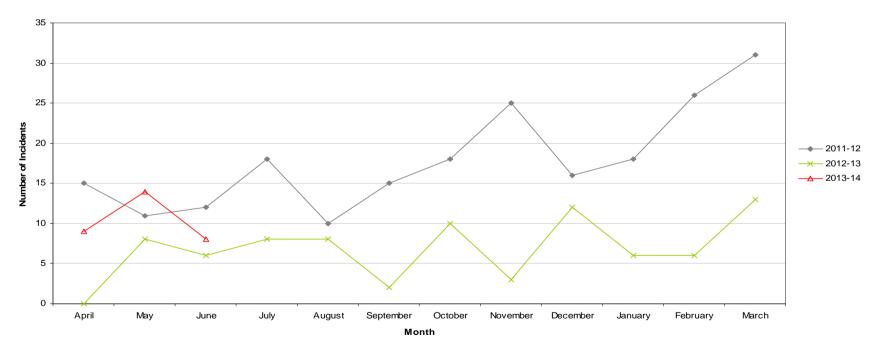
RED	8 incidents	Increase of 2
AMBER		
GREEN		

•All data refers to a comparison with the previous year's month

•It is proposed that performance over time graphs be used for each indicator

•Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Bulwell



CPOs across the City have been asked to report everything they came across regardless of size. This they did and the level of work increased considerably. As CPOs have no direct input to Confirm they had been asked to send all reports to the ASB line and they then input into Confirm. Inputting is done on a random basis which means time is spent reworking jobs into a manageable order.

Fly Tipping

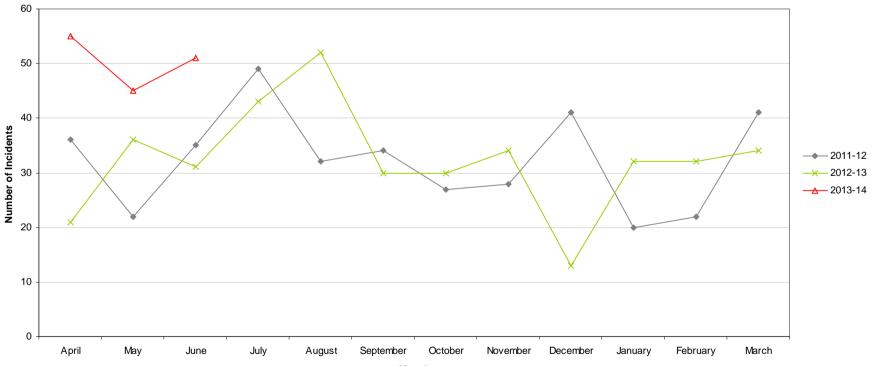
RED	51 incidents	Increase of 20
AMBER		
GREEN		
	-	

•All data refers to a comparison with the previous year's month

•It is proposed that performance over time graphs be used for each indicator

•Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Bulwell



Unemployment Rate

Area		Jun-13 City		Change in last month		Change in last year	
	Number	Rate	Rank	Number	%	Number	%
Arboretum	803	6.8	8	-35	-4.2	-47	-5.5
Berridge	1,015	7	6	-26	-2.5	-78	-7.1
Dunkirk and Lenton	214	2	19	-15	-6.6	-65	-23.3
Radford and Park	748	4	17	-12	-1.6	-43	-5.4
Sherwood	514	4.8	13	-32	-5.9		-11.4
Wollaton East and Lenton Abbey	136	1.4	20	-14	-9.3	-7	-4.9
Wollaton West	207	2.3	18	-23	-10	-34	-14.1
Aspley	1,153	10.2	1	-51	-4.2	-56	-4.6
Basford	718	6.5	9	-4	-0.6	-3	-0.4
Bestwood	926	8.2	4	-84	-8.3	-85	-8.4
Bilborough	742	7.1	5	-32	-4.1	-59	-7.4
Bulwell	1,048	9.6	2	-28	-2.6	-23	-2.1
Bulwell Forest	421	4.6	14	-22	-5	-43	-9.3
Leen Valley	315	4.5	16	-18	-5.4	-33	-9.5
Bridge	641	6.1	10	-29	-4.3	-106	-14.2
Clifton North	408	4.6	14	-6	-1.4	19	4.9
Clifton South	482	5.5	12	-16	-3.2	-20	-4
Dales	814	7	6	-64	-7.3	-61	-7
Mapperley	635	5.7	11	-57	-8.2	-95	-13
St Ann's	1,205	8.8	3	-54	-4.3	-38	-3.1

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council. Claimant count of Job Seekers Allowance (JSA) is used as a proxy measure for unemployment. Wards are ranked from 1 (highest Rate, per 1000 of population, of JSA claimants) to 20 (lowest Rate).

Housing

Ward Report - Bulwell



BWAR1 Anti-social behaviour

Performance indicator and definition	Current Target		2013/14	2012/13	2011/12	
		Value	Status	Long Trend	Value	Value
% of ASB cases resolved – Bulwell Note: This PI measures the proportion of ASB cases NCH has	97.6%	100%			99.19%	97.74%
successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.	01.070	10070				01.1170
% of ASB cases resolved by first intervention – Bulwell						
Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.	75%	86.36%	0	1	81.97%	
Number of new ASB cases – Bulwell						0.44
Note: Data for this PI is only available by Housing Office.		64			114	241

Housing

BWAR2 Repairs

Performance indicator and definition	Current Target		2013/14	2012/13	2011/12	
		Value	Status	Long Trend	Value	Value
% of repairs completed in target – Bulwell Ward						
Note: This PI monitors the proportion of repairs being completed within agreed timescales.	96%	98.4%	Ø		93.99%	96.08%
Tenant satisfaction with the repairs service		0.50			0.04	0.05
Note: Data for this PI is only available citywide	8.8	8.59	-		8.64	8.65

BWAR3 Rent Collection

Performance indicator and definition	Current Target		2013/14	2012/13	2011/12	
		Value	Status	Long Trend	Value	Value
% of rent collected – Bulwell Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.	100%	97.4%	•	₽	100.1%	100.2%
% of tenancies ending due to eviction	0.55%	0.62%		-	0.55%	0.61%

Housing

BWAR4 Empty properties

Performance indicator and definition	Current		2013/14	2012/13	2011/12	
	Target	Value	Status	Long Trend	Value	Value
Average void re-let time (calendar days) – Bulwell Ward Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy	25	53.30	•	₽	29.68	26.98
Number of empty properties awaiting decommission – Bulwell Ward Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.		8	2		8	7
Number of lettable voids – Bulwell Ward Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.		24		₽	25	16

BWAR5 Tenancy sustainment

Performance indicator and definition	Current Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Percentage of new tenancies sustained - Bulwell Ward	93%	91.74%			90.95%	
Note: This PI measures the number of new tenants who are still in their	3370	31.7470			30.3370	

Key:

- Performance on or exceeding target
- Performance below target
- Data only performance indicator
- Performance has improved compared to two years ago
- Performance has deteriorated compared to two years ago
- Performance unchanged

Data prepared by Nottingham City Homes Performance Team

For more information please contact Tricia Quinn, Performance Manager on 0115 9157365 or Marcus Parton, Performance Analyst 0115 915715

Community Protection

Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.

FPNs are not currently available at ward level.

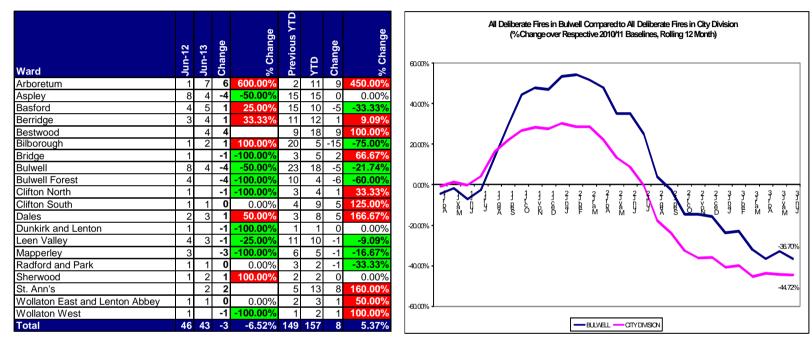
In July there were 8 orders issued relating to 4 different addresses

4 x Injunctions for ASB
1 x Undertaking for ASB
1 x Injunction for Other
1 x Outright Possession Order for ASB
1 x Statutory Notice for the Environment

For enquiries regarding Community Protection court outcomes please contact the Operational Manager for the locality.

Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward



•The above table shows volume of deliberate (primary and secondary) fires in the 20 wards. In June 2013 there were four fires in Bulwell. The four fires affected a motorcycle, garden shed and 2 refuse fires. Year to date (compared to the corresponding period last year) fires in the ward have reduced by 21.74% (5 fires).

•The graph on the right shows a *rolling* 12 month total of deliberate fires in Bulwell against the *fixed* 2010/11 baseline. The performance of the City Division against *its* baseline has also been shown for comparison purposes.

Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.